

### **How do I make a gift online from my desktop or laptop computer?**

Visit <https://onrealm.org/TrinityPresbyte/Give> and fill out the form to make your gift.

### **How do I make a gift from my mobile device?**

The easiest way to do this is through the *Realm Connect* app which can be downloaded here, <http://onelink.to/connectapp>. Once downloaded, click on *Giving* on the bottom toolbar and *Make a gift* at the top of the screen.

### **I made a gift online – how do I know it has been received?**

You will receive a confirmation email to the address you entered when submitting your gift online. When you login into your Realm account, the gift will also show as *pending* on the Giving page of your profile. If you do not receive this confirmation email and the *pending* gift does not appear in your Realm account, your gift has not been processed. If you have further questions, please contact Heather Edmiston in the finance office at [hedmiston@trinityatlanta.org](mailto:hedmiston@trinityatlanta.org) or call 404-495-8445.

### **Will I receive a receipt when I make a gift online?**

Yes. The confirmation email you receive will also serve as your tax receipt. You can also access your giving history by logging into your Realm account.

### **I am interested in setting up an online gift to give multiple times throughout the year – how can I set this up online?**

Visit <https://onrealm.org/TrinityPresbyte/Give> and click the option for Give Multiple Times. This option will allow you to customize the frequency you would like to send offerings to our church.

### **I am interested in setting up a recurring gift through my financial institution; how can I set this up?**

Most financial institutions offer an option to set up automatic bill pay which enables you to send a monthly offering directly from your bank. Check with your personal bank to explore how to set up supporting our church on a recurring basis.

### **How can I access my giving history through my Realm account?**

**-On a computer:** Visit <https://onrealm.org/TrinityPresbyte> and sign into your account. Click on your name at the top right corner and select *My Profile*; click on *Giving* on the left sidebar; on the next screen use the filter icon at the top to select different years or funds and use the print button to generate a PDF report of your giving statement.

**-On a mobile device:** Login to the Realm Connect app. Click on giving on the bottom toolbar. You can view your giving history on this screen.

### **Why is Realm the only way to give to our church online?**

We have found Realm to be the most secure and cost-effective platform for our church at this point in time.

### **Is it safe to give online?**

Yes, Trinity uses Vanco Online for payment processing. Vanco collects only the necessary data to complete transactions. As a PCI Level 1 service provider, Vanco safeguards donor information to ensure the highest level of security.